



Medicaid Expansion VDSS Update for HHR Oversight Committee

S. Duke Storen, Commissioner
Virginia Department of Social Services

- Overview
- Interagency Collaboration
- Application Path
- Timeline
- Systems Development
- Outreach Efforts
- Training Plan
- Local Investment



Interagency Collaboration

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- Partner with DMAS, local agencies, workforce development entities and other stakeholders as ME is implemented in 2 phases.
 - Virginia League of Social Services Executives (VLSSE)
 - Benefit Programs Organization (BPRO)
 - Virginia Community College Workforce System (VCCS)
 - Virginia Employment Commission (VEC)
 - Department of Corrections (DOC)
 - Department of Behavioral Health and Developmental Services (DBHDS)



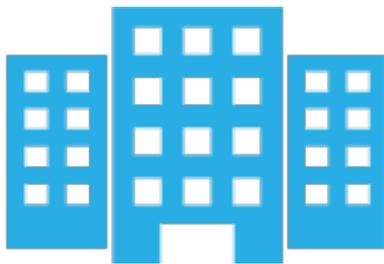
Application Paths

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How to apply for Medicaid coverage



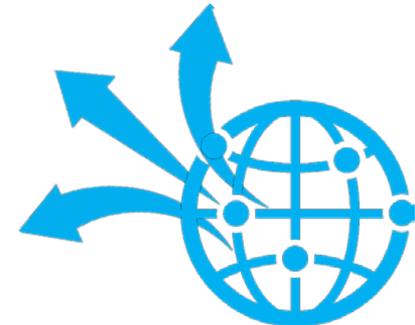
Cover Virginia/VDSS
Enterprise Call Center



Local Department of
Social Services (LDSS)



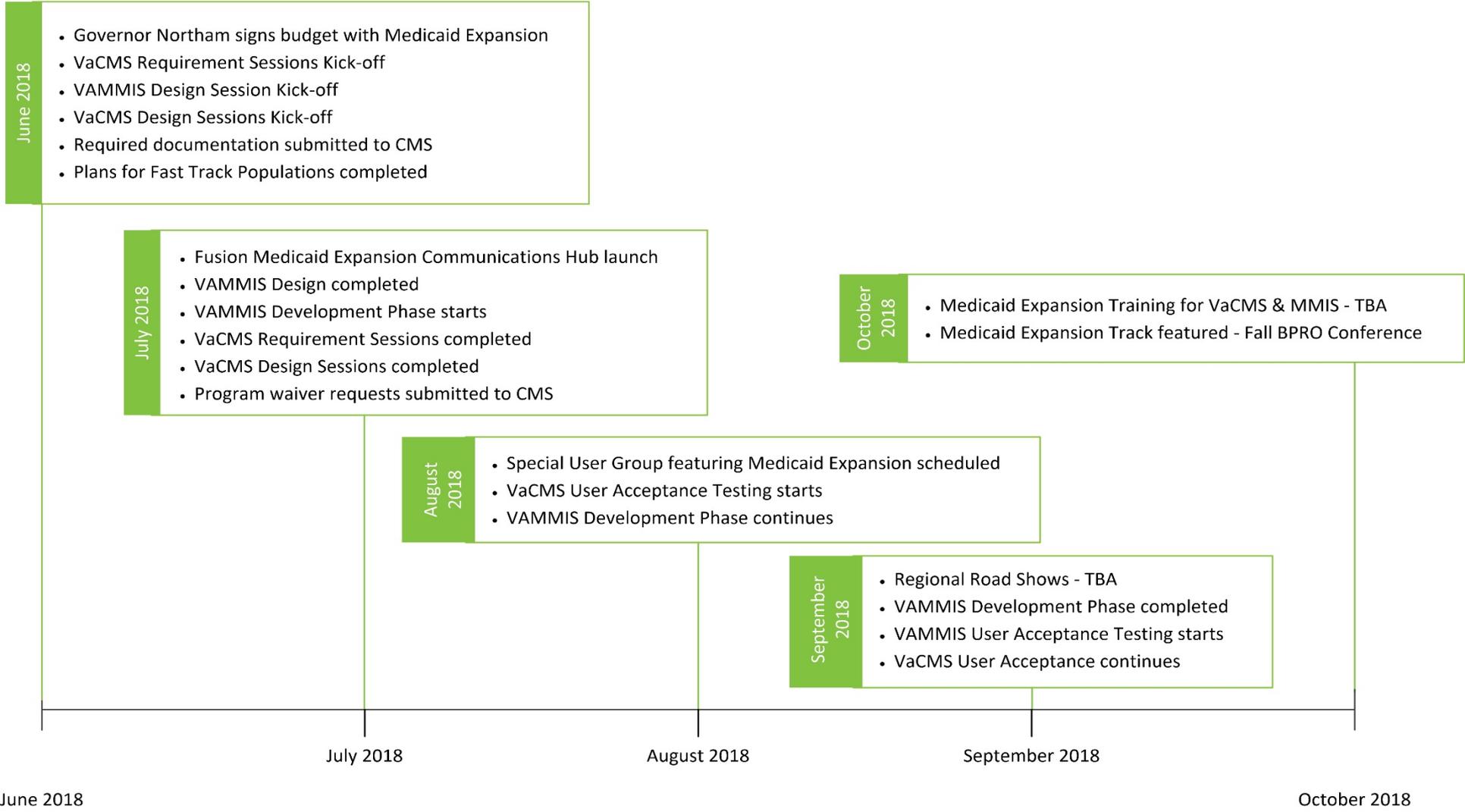
Federally-Facilitated
Exchange (FFE)
(healthcare.gov)



Online Application Portal
(Common Help)



High-Level Medicaid Expansion Timeline



Systems Development - VACMS

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Work Stream 1

New Applications

This work stream addresses changes to process new applications..

System changes are being made to:

- Intake (Worker entry and CommonHelp online application)
- Data Collection
- MMIS transactions
- New Aid Categories

Work Stream 2

Streamlined/Expedited

This work stream addresses changes to enroll streamlined and expedited populations:

Streamlined

- Governor's Access Plan (GAP)
- Plan First

Expedited

- Supplemental Nutrition Assistance Program (SNAP)
- Parents of Enrolled Children

Work Stream 3

Batch Processes

This work stream addresses changes to streamline existing automated processes within the system:

- Enhanced automation to electronically determine eligibility
- Automated renewal processes
- New Correspondence and Notices
- Additional Reports

Work Stream 4

Changes to FFE Applications

This work stream addresses changes to accommodate the decision become a Determination State through the Federally Facilitated Exchange (FFE).

This includes:

- Accepting eligibility determination decisions made by the FFM
- Routing of applications between LDSS and CoverVA

- Partnership With VITA
 - IPAD for Eligibility
 - LDSS
 - DBHDS
 - Laptop Work Request (300 housed at VDSS)
 - New local agency staff
 - Additional data storage
 - Ensuring Application Performance (VITA/VACMS/Local Government)



Outreach and Communication

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To assist local agencies with increasing their awareness and optimizing ME enrollment, VDSS created a Medicaid Expansion HUB (MedEx) to support state and local agencies.



MEDICAID EXPANSION

WELCOME TO COVER VIRGINIA

The Commonwealth of Virginia is the 33rd state, along with the District of Columbia, to approve Medicaid expansion under the Affordable Care Act. Governor Ralph Northam signed a new state budget into law on June 7th that will take effect January 1, 2019. Essentially, the new law will expand eligibility to adults earning up to 138 percent of the federal poverty level, or less than \$17,000 a year, and a waiver to impose conditions on recipients, including a work requirement.

The Commonwealth has launched an outreach campaign called "Cover Virginia" to increase awareness and optimize enrollment. To assist local agencies in this endeavor, a Medicaid Expansion HUB (MExHUB) has been created to support state and local agencies.

Check the MExHUB often for tools and resources that can be utilized to assist local agencies when answering questions received from the community and stakeholders. Additional information pertaining to Medicaid Expansion is also available at www.CoverVA.org.

MEDICAID EXPANSION IS COMING - ARE YOU READY?

Be prepared! Below is a list of tools and resources to assist you in learning about the changes and eligibility requirements for Medicaid Expansion scheduled to become effective January 1, 2019:

What's changing:

- Up to 400,000 more adults living in Virginia will have access to quality, low-cost health coverage.
- Virginians aged 19 - 64 will be able to visit their doctor for help with preventing illness and improving their health.
- People working in retail, construction, childcare, landscaping, food service or other jobs that do not offer health insurance may be eligible for this low-cost health insurance in Virginia.

[Read more about it.](#)

SHORTCUTS

- [Timeline](#)
- [Resources](#)
- [Training](#)
- [2018 General Assembly Language](#)
- [CoverVA](#)
- [CoverVA Eligibility Screening Tool](#)

FROM THE HEADLINES



May 30, 2018: Governor Ralph Northam statement on Biennial Budget that Expands Health Care and Invests in a Stronger Economy [Read Full Article](#)



June 8, 2018: Commissioner Storen issues Statement on Medicaid Expansion [Read Full Statement](#)



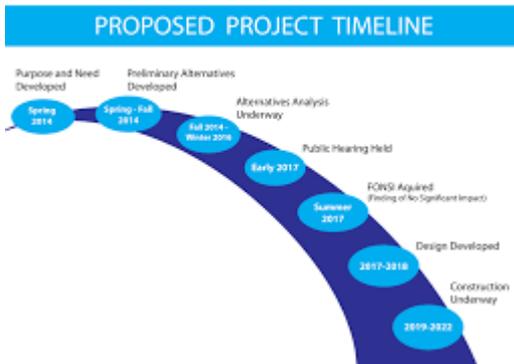
July 5, 2018: Director Toni Blue Washington delivers Message on New Medicaid Expansion Hub [Read Message](#)



Medicaid Expansion Hub (MedEx)

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The HUB has list of tools and resources to assist local agencies in learning about the changes and eligibility requirements for Medicaid Expansion scheduled to become effective January 1, 2019.



- **Goals**

- Provide frequent, coordinated communications to interested stakeholders.
- Promote message discipline through intentional coordination and establishment of authoritative sources.
- Empower interested stakeholders to relay the coordinated message to their networks, achieving a scale not otherwise available to state government.

- **Accomplishments/Efforts**

- Established series of constant contact emails to over 1,000 community partners (included brochures/posters/FAQ)
- Conduct In-Person Trainings and Webinars



Training Plan

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Target Audience

- VDSS Medicaid Consultants and LDSS trainers
- BP Specialists (those that are currently processing Medicaid applications and renewals)
- CoverVA & VDSS Enterprise Call Center staff

Marketing

- Survey to determine number of workers and in-house trainers from each agency will require training.
- Announced via numerous communication channels and tracked through Virginia Learning Center.

Training Paths

- Multiple training paths are planned to include eLearning, webinars, User Group forums, face to face classroom opportunities across each region.



- **Funding for the equivalent of 300 new local eligibility workers**
- **Estimated New ME dollars for LDSS in FY 2019 = \$21.5 million**
- **Federal Share = \$16 million**



- The Training, Enrollment, Engagement, Employment and Opportunity Program
 - An estimated 125,000 individuals will be subject to community engagement activities
 - An estimated 70,000 individuals will need to be placed in a work activity because they are unemployed
 - Eligibility process determines who must participate in TEEOP
 - LDSS workers must track compliance with hours of participation (VACMS is system of record)



- The Training, Enrollment, Engagement, Employment and Opportunity Program
 - Expansion participants enrolled in SNAP/TANF will meet their community engagement through those programs
 - Up to 2.4 million hours of work activity need to be provided
 - Collaborate with workforce partners to meet the work activity needs





Virginia Department of Social Services

“People helping people triumph over poverty, abuse and neglect to shape strong futures for themselves, their families and communities”